

```
1 <?xml version="1.0" encoding="utf-8"?>
2 <ScriptContainer xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  noNamespaceSchemaLocation="http://lab-iniws01/scriptcontainer.xsd" BusNo="4606881"
  UserID="39297312">
3   <Actions>
4     <ActionStruct>
5       <ActionID>21</ActionID>
6       <Action>SNIPPET</Action>
7       <Caption>POCTransfer</Caption>
8       <Parameters>
9         <string>ASSIGN spawned=true
10        ASSIGN callerid="{ani}"</string>
11         <string>Limit2K</string>
12       </Parameters>
13       <DefaultNextAction>
14         <Text />
15         <ActionID>3</ActionID>
16         <Index>0</Index>
17         <Segments />
18       </DefaultNextAction>
19       <Branches />
20       <Cases />
21       <X>672</X>
22       <Y>128</Y>
23       <DependencyOrder>0</DependencyOrder>
24       <Impl_Type>0</Impl_Type>
25       <LibraryID>b333da63-33c8-4297-a58a-e9546cf7f0f2</LibraryID>
26       <ExtraInfo>
27         <DefaultBranch>
28           <ActionId>3</ActionId>
29           <Segments />
30         </DefaultBranch>
31         <Branches />
32         <CaseBranches />
33       </ExtraInfo>
34       <xws>0</xws>
35       <yws>0</yws>
36     </ActionStruct>
37     <ActionStruct>
38       <ActionID>20</ActionID>
39       <Action>PLAY</Action>
40       <Caption>Play</Caption>
41       <Parameters>
42         <string>"%Ending the Call"</string>
43         <string />
44         <string>True</string>
45         <string>True</string>
46         <string />
47         <string />
48         <string />
49         <string />
50       </Parameters>
51       <DefaultNextAction>
52         <Text />
53         <ActionID>13</ActionID>
54         <Index>0</Index>
55         <Segments />
56       </DefaultNextAction>
57       <Branches />
58       <Cases />
59       <X>752</X>
60       <Y>352</Y>
61       <DependencyOrder>12</DependencyOrder>
62       <Impl_Type>0</Impl_Type>
63       <LibraryID>b1b9a2dd-65b6-4626-9cf5-9cfa69cf59e2</LibraryID>
64       <ExtraInfo>
65         <DefaultBranch>
66           <ActionId>13</ActionId>
```

```

67         <Segments />
68     </DefaultBranch>
69     <Branches />
70     <CaseBranches />
71 </ExtraInfo>
72 <xws>0</xws>
73 <yws>0</yws>
74 </ActionStruct>
75 <ActionStruct>
76     <ActionID>19</ActionID>
77     <Action>IF</Action>
78     <Caption>Check for active call</Caption>
79     <Parameters>
80         <string>spawned = true</string>
81     </Parameters>
82     <Branches>
83         <BranchStruct>
84             <Text>True</Text>
85             <ActionID>18</ActionID>
86             <Index>0</Index>
87             <Segments />
88         </BranchStruct>
89     </Branches>
90 <Cases />
91 <X>320</X>
92 <Y>800</Y>
93 <DependencyOrder>16</DependencyOrder>
94 <Impl_Type>0</Impl_Type>
95 <LibraryID>6695ba9c-eld6-4f3c-a15a-94f1400e3169</LibraryID>
96 <ExtraInfo>
97     <DefaultBranch>
98         <ActionId>-1</ActionId>
99     <Segments />
100 </DefaultBranch>
101 <Branches>
102     <BranchInfo>
103         <KeyName>0</KeyName>
104         <ActionId>18</ActionId>
105     <Segments />
106 </BranchInfo>
107 </Branches>
108     <CaseBranches />
109 </ExtraInfo>
110 <xws>0</xws>
111 <yws>0</yws>
112 </ActionStruct>
113 <ActionStruct>
114     <ActionID>18</ActionID>
115     <Action>SIGNAL</Action>
116     <Caption>Signal</Caption>
117     <Parameters>
118         <string>{SPAWNID}</string>
119         <string />
120         <string>end</string>
121     </Parameters>
122     <Branches />
123 <Cases />
124 <X>416</X>
125 <Y>800</Y>
126 <DependencyOrder>14</DependencyOrder>
127 <Impl_Type>0</Impl_Type>
128 <LibraryID>0b8f561d-889e-4f1b-bf42-f36469b8f7a0</LibraryID>
129 <ExtraInfo>
130     <DefaultBranch>
131         <ActionId>-1</ActionId>
132     <Segments />
133 </DefaultBranch>
134 <Branches />
135 <CaseBranches />

```

```
136     </ExtraInfo>
137     <xws>0</xws>
138     <yws>0</yws>
139 </ActionStruct>
140 <ActionStruct>
141     <ActionID>17</ActionID>
142     <Action>ONRELEASE</Action>
143     <Caption>Onrelease</Caption>
144     <Parameters>
145         <string />
146         <string />
147     </Parameters>
148     <DefaultNextAction>
149         <Text />
150         <ActionID>19</ActionID>
151         <Index>0</Index>
152         <Segments />
153     </DefaultNextAction>
154     <Branches />
155     <Cases />
156     <X>224</X>
157     <Y>800</Y>
158     <DependencyOrder>13</DependencyOrder>
159     <Impl_Type>0</Impl_Type>
160     <LibraryID>ea1363d4-fade-4cac-b15e-c4c514c2f9b5</LibraryID>
161     <ExtraInfo>
162         <DefaultBranch>
163             <ActionId>19</ActionId>
164             <Segments />
165         </DefaultBranch>
166         <Branches />
167         <CaseBranches />
168     </ExtraInfo>
169     <xws>0</xws>
170     <yws>0</yws>
171 </ActionStruct>
172 <ActionStruct>
173     <ActionID>16</ActionID>
174     <Action>REQAGENT</Action>
175     <Caption>Reqagent</Caption>
176     <Parameters>
177         <string>Default</string>
178         <string>39297312</string>
179         <string>DefaultfromSkill</string>
180         <string>0</string>
181         <string>1</string>
182         <string />
183         <string>1000</string>
184         <string />
185         <string>AfterSequence</string>
186         <string>DefaultFromSkill</string>
187         <string />
188         <string>1</string>
189         <string>20</string>
190         <string>NotApplicable</string>
191     </Parameters>
192     <Branches />
193     <Cases />
194     <X>384</X>
195     <Y>592</Y>
196     <DependencyOrder>10</DependencyOrder>
197     <Impl_Type>0</Impl_Type>
198     <LibraryID>689a4alb-fa0d-47b3-9a02-cbeb4735f08f</LibraryID>
199     <ExtraInfo>
200         <DefaultBranch>
201             <ActionId>-1</ActionId>
202             <Segments />
203         </DefaultBranch>
204     <Branches />
```

```
205         <CaseBranches />
206     </ExtraInfo>
207     <xws>0</xws>
208     <yws>0</yws>
209 </ActionStruct>
210 <ActionStruct>
211     <ActionID>15</ActionID>
212     <Action>PLAY</Action>
213     <Caption>Play</Caption>
214     <Parameters>
215         <string>"%Disconnected from the bot transferring you to an agent
216 </string>
217         <string />
218         <string>True</string>
219         <string>True</string>
220         <string />
221         <string />
222         <string />
223         <string />
224     </Parameters>
225     <DefaultNextAction>
226         <Text />
227         <ActionID>16</ActionID>
228         <Index>0</Index>
229         <Segments />
230     </DefaultNextAction>
231     <Branches />
232     <Cases />
233     <X>240</X>
234     <Y>592</Y>
235     <DependencyOrder>9</DependencyOrder>
236     <Impl_Type>0</Impl_Type>
237     <LibraryID>b1b9a2dd-65b6-4626-9cf5-9cfa69cf59e2</LibraryID>
238     <ExtraInfo>
239         <DefaultBranch>
240             <ActionId>16</ActionId>
241             <Segments />
242         </DefaultBranch>
243         <Branches />
244         <CaseBranches />
245     </ExtraInfo>
246     <xws>0</xws>
247     <yws>0</yws>
248 </ActionStruct>
249 <ActionStruct>
250     <ActionID>13</ActionID>
251     <Action>HANGUP</Action>
252     <Caption>Hangup</Caption>
253     <Parameters />
254     <Branches />
255     <Cases />
256     <X>880</X>
257     <Y>480</Y>
258     <DependencyOrder>11</DependencyOrder>
259     <Impl_Type>0</Impl_Type>
260     <LibraryID>b64a6796-4f66-4b1b-a9b5-3af926ab4b7c</LibraryID>
261     <ExtraInfo>
262         <DefaultBranch>
263             <ActionId>-1</ActionId>
264             <Segments />
265         </DefaultBranch>
266         <Branches />
267         <CaseBranches />
268     </ExtraInfo>
269     <xws>0</xws>
270     <yws>0</yws>
271 </ActionStruct>
272 <ActionStruct>
273     <ActionID>12</ActionID>
```

```
274 <Action>CASE</Action>
275 <Caption>sp2.size</Caption>
276 <Parameters>
277   <string>sp2.size</string>
278 </Parameters>
279 <DefaultNextAction>
280   <Text />
281   <ActionID>11</ActionID>
282   <Index>0</Index>
283   <Segments />
284 </DefaultNextAction>
285 <Branches />
286 <Cases>
287   <BranchStruct>
288     <Text>0</Text>
289     <ActionID>6</ActionID>
290     <Index>0</Index>
291     <Segments />
292   </BranchStruct>
293 </Cases>
294 <X>240</X>
295 <Y>352</Y>
296 <DependencyOrder>8</DependencyOrder>
297 <Impl_Type>0</Impl_Type>
298 <LibraryID>22050500-6dc0-4949-af9c-1e52975f141d</LibraryID>
299 <ExtraInfo>
300   <DefaultBranch>
301     <ActionId>11</ActionId>
302     <Segments />
303   </DefaultBranch>
304   <Branches />
305   <CaseBranches>
306     <BranchInfo>
307       <KeyName>0</KeyName>
308       <ActionId>6</ActionId>
309       <Segments />
310     </BranchInfo>
311   </CaseBranches>
312 </ExtraInfo>
313 <xws>0</xws>
314 <yws>0</yws>
315 </ActionStruct>
316 <ActionStruct>
317   <ActionID>11</ActionID>
318   <Action>UNLINK</Action>
319   <Caption>Unlink</Caption>
320   <Parameters />
321   <DefaultNextAction>
322     <Text />
323     <ActionID>15</ActionID>
324     <Index>0</Index>
325     <Segments />
326   </DefaultNextAction>
327   <Branches />
328   <Cases />
329   <X>240</X>
330   <Y>512</Y>
331   <DependencyOrder>7</DependencyOrder>
332   <Impl_Type>0</Impl_Type>
333   <LibraryID>33afb3d3-4a2b-4566-be9c-5202c9d4c396</LibraryID>
334   <ExtraInfo>
335     <DefaultBranch>
336       <ActionId>15</ActionId>
337       <Segments />
338     </DefaultBranch>
339     <Branches />
340     <CaseBranches />
341   </ExtraInfo>
342 <xws>0</xws>
```

```
343     <yws>0</yws>
344 </ActionStruct>
345 <ActionStruct>
346     <ActionID>9</ActionID>
347     <Action>SNIPPET</Action>
348     <Caption>Snippet</Caption>
349     <Parameters>
350         <string>ASSIGN answered=true
351 </string>
352         <string>Limit2K</string>
353     </Parameters>
354     <DefaultNextAction>
355         <Text />
356         <ActionID>4</ActionID>
357         <Index>0</Index>
358         <Segments />
359     </DefaultNextAction>
360     <Branches />
361     <Cases />
362     <X>555</X>
363     <Y>489</Y>
364     <DependencyOrder>6</DependencyOrder>
365     <Impl_Type>0</Impl_Type>
366     <LibraryID>b333da63-33c8-4297-a58a-e9546cf7f0f2</LibraryID>
367     <ExtraInfo>
368         <DefaultBranch>
369             <ActionId>4</ActionId>
370             <Segments />
371         </DefaultBranch>
372     <Branches />
373     <CaseBranches />
374 </ExtraInfo>
375 <xws>0</xws>
376 <yws>0</yws>
377 </ActionStruct>
378 <ActionStruct>
379     <ActionID>8</ActionID>
380     <Action>WAIT</Action>
381     <Caption>Wait 10</Caption>
382     <Parameters>
383         <string>10</string>
384     </Parameters>
385     <DefaultNextAction>
386         <Text />
387         <ActionID>20</ActionID>
388         <Index>0</Index>
389         <Segments />
390     </DefaultNextAction>
391     <Branches />
392     <Cases />
393     <X>885</X>
394     <Y>132</Y>
395     <DependencyOrder>5</DependencyOrder>
396     <Impl_Type>0</Impl_Type>
397     <LibraryID>5bf67b1c-9736-434d-9b6f-0d856aea8f16</LibraryID>
398     <ExtraInfo>
399         <DefaultBranch>
400             <ActionId>20</ActionId>
401             <Segments />
402         </DefaultBranch>
403     <Branches />
404     <CaseBranches />
405 </ExtraInfo>
406 <xws>0</xws>
407 <yws>0</yws>
408 </ActionStruct>
409 <ActionStruct>
410     <ActionID>6</ActionID>
411     <Action>CASE</Action>
```

```

412     <Caption>SpawnResult</Caption>
413     <Parameters>
414         <string>SpawnResult</string>
415     </Parameters>
416     <Branches />
417     <Cases>
418         <BranchStruct>
419             <Text>Answered</Text>
420             <ActionID>9</ActionID>
421             <Index>0</Index>
422             <Segments />
423         </BranchStruct>
424         <BranchStruct>
425             <Text>SIP_Not_Available</Text>
426             <ActionID>20</ActionID>
427             <Index>0</Index>
428             <Segments />
429         </BranchStruct>
430     </Cases>
431     <X>555</X>
432     <Y>357</Y>
433     <DependencyOrder>4</DependencyOrder>
434     <Impl_Type>0</Impl_Type>
435     <LibraryID>22050500-6dc0-4949-af9c-1e52975f141d</LibraryID>
436     <ExtraInfo>
437         <DefaultBranch>
438             <ActionId>-1</ActionId>
439             <Segments />
440         </DefaultBranch>
441         <Branches />
442         <CaseBranches>
443             <BranchInfo>
444                 <KeyName>Answered</KeyName>
445                 <ActionId>9</ActionId>
446                 <Segments />
447             </BranchInfo>
448             <BranchInfo>
449                 <KeyName>SIP_Not_Available</KeyName>
450                 <ActionId>20</ActionId>
451                 <Segments />
452             </BranchInfo>
453         </CaseBranches>
454     </ExtraInfo>
455     <xws>0</xws>
456     <yws>0</yws>
457 </ActionStruct>
458 <ActionStruct>
459     <ActionID>5</ActionID>
460     <Action>ON SIGNAL</Action>
461     <Caption>Onsignal</Caption>
462     <Parameters>
463         <string>S1</string>
464         <string />
465         <string>SpawnResult</string>
466         <string>signal</string>
467     </Parameters>
468     <DefaultNextAction>
469         <Text />
470         <ActionID>12</ActionID>
471         <Index>0</Index>
472         <Segments />
473     </DefaultNextAction>
474     <Branches />
475     <Cases />
476     <X>48</X>
477     <Y>352</Y>
478     <DependencyOrder>3</DependencyOrder>
479     <Impl_Type>0</Impl_Type>
480     <LibraryID>de09a7de-6654-4642-a86a-87ffbe75c7d7</LibraryID>

```

```
481     <ExtraInfo>
482         <DefaultBranch>
483             <ActionId>12</ActionId>
484             <Segments />
485         </DefaultBranch>
486         <Branches />
487         <CaseBranches />
488     </ExtraInfo>
489     <xws>0</xws>
490     <yws>0</yws>
491 </ActionStruct>
492 <ActionStruct>
493     <ActionID>4</ActionID>
494     <Action>LINK</Action>
495     <Caption>Link</Caption>
496     <Parameters>
497         <string>{SPAWNID}</string>
498         <string>False</string>
499         <string>False</string>
500     </Parameters>
501     <Branches>
502         <BranchStruct>
503             <Text>Error</Text>
504             <ActionID>13</ActionID>
505             <Index>0</Index>
506             <Segments />
507         </BranchStruct>
508     </Branches>
509     <Cases />
510     <X>753</X>
511     <Y>489</Y>
512     <DependencyOrder>2</DependencyOrder>
513     <Impl_Type>0</Impl_Type>
514     <LibraryID>22d4e459-3bcb-4234-a000-f1512ea9d8a9</LibraryID>
515     <ExtraInfo>
516         <DefaultBranch>
517             <ActionId>-1</ActionId>
518             <Segments />
519         </DefaultBranch>
520         <Branches>
521             <BranchInfo>
522                 <KeyName>0</KeyName>
523                 <ActionId>13</ActionId>
524                 <Segments />
525             </BranchInfo>
526         </Branches>
527         <CaseBranches />
528     </ExtraInfo>
529     <xws>0</xws>
530     <yws>0</yws>
531 </ActionStruct>
532 <ActionStruct>
533     <ActionID>3</ActionID>
534     <Action>SPAWN</Action>
535     <Caption>SIP Spawn</Caption>
536     <Parameters>
537         <string>SIP Spawn</string>
538         <string>SPAWNID</string>
539         <string>{dialoutSkill}</string>
540         <string />
541         <string />
542         <string>{callerid}</string>
543     </Parameters>
544     <DefaultNextAction>
545         <Text />
546         <ActionID>8</ActionID>
547         <Index>0</Index>
548         <Segments />
549     </DefaultNextAction>
```

```

550     <Branches>
551         <BranchStruct>
552             <Text>Error</Text>
553             <ActionID>20</ActionID>
554             <Index>2</Index>
555             <Segments />
556         </BranchStruct>
557     </Branches>
558     <Cases />
559     <X>752</X>
560     <Y>128</Y>
561     <DependencyOrder>1</DependencyOrder>
562     <Impl_Type>0</Impl_Type>
563     <LibraryID>e86250d4-8659-4df0-937e-1f50e64e180e</LibraryID>
564     <ExtraInfo>
565         <DefaultBranch>
566             <ActionId>8</ActionId>
567             <Segments />
568         </DefaultBranch>
569         <Branches>
570             <BranchInfo>
571                 <KeyName>2</KeyName>
572                 <ActionId>20</ActionId>
573                 <Segments />
574             </BranchInfo>
575         </Branches>
576         <CaseBranches />
577     </ExtraInfo>
578     <xws>0</xws>
579     <yws>0</yws>
580 </ActionStruct>
581 <ActionStruct>
582     <ActionID>1</ActionID>
583     <Action>BEGIN</Action>
584     <Caption>Entry Script</Caption>
585     <Parameters>
586         <string />
587         <string />
588         <string />
589     </Parameters>
590     <DefaultNextAction>
591         <Text />
592         <ActionID>21</ActionID>
593         <Index>0</Index>
594         <Segments />
595     </DefaultNextAction>
596     <Branches />
597     <Cases />
598     <X>464</X>
599     <Y>128</Y>
600     <DependencyOrder>15</DependencyOrder>
601     <Impl_Type>0</Impl_Type>
602     <LibraryID>b2f794c5-0232-40e7-9830-76d573bf57d7</LibraryID>
603     <ExtraInfo>
604         <DefaultBranch>
605             <ActionId>21</ActionId>
606             <Segments />
607         </DefaultBranch>
608         <Branches />
609         <CaseBranches />
610     </ExtraInfo>
611     <xws>0</xws>
612     <yws>0</yws>
613 </ActionStruct>
614 </Actions>
615 <LibraryItem LibraryID="52b3aa47-cb80-4c1d-b6c3-9093d0c0ee2e" ApiClassificationId="0"
BusNo="4606881" Name="SIP Main" Alias="SIP Main" MediaType="4" RouteOrder="1000"
RoutingMode="" VariableRedaction="">
616

```

