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  "Version": "2019-10-30",
  "StartAction": "368dcb0e-e4c5-4301-bad0-6ec9cb422783",
  "Metadata": {
    "entryPointPosition": {
      "x": 48,
      "y": 99
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    "ActionMetadata": {
      "f8cb2217-5e95-4ca4-a2d1-1cfdc3e02dce": {
        "position": {
          "x": 1186,
          "y": 287
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      },
      "06ffce3e-77e0-42c7-b872-8fa73b820cf5": {
        "position": {
          "x": 910,
          "y": 96
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      "368dcb0e-e4c5-4301-bad0-6ec9cb422783": {
        "position": {
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          "y": 93
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        "parameters": {
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        "queue": {
          "text": "BasicQueue"
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      "6992aaaf-4140-4f3f-beb5-a638d7f7d0f6": {
        "position": {
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          "y": 79
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    "parameters": {
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        "DisconnectAgentUI": {
          "displayName": "Disposition Flow"
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  },
  "Annotations": [],
  "name": "KVSQueueFlow",
  "description": "",
  "type": "contactFlow",
  "status": "published",
  "hash": {}
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"Actions": [
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    "Type": "DisconnectParticipant",
    "Transitions": {}
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    "Type": "TransferContactToQueue",
    "Transitions": {
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      "Errors": [
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          "ErrorType": "QueueAtCapacity"
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          "NextAction": "f8cb2217-5e95-4ca4-a2d1-1cfdc3e02dce",
          "ErrorType": "NoMatchingError"
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    },
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e23086d6251/queue/e7c6d05e-b7f2-43d6-abe9-aa861e2b1bf4"
      },
      "Identifier": "368dcb0e-e4c5-4301-bad0-6ec9cb422783",
      "Type": "UpdateContactTargetQueue",
      "Transitions": {
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        "Errors": [
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            "ErrorType": "NoMatchingError"
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    {
      "Parameters": {
        "EventHooks": {
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"arn:aws:connect:us-east-1:274863560648:instance/97c94b3a-7d46-4680-b2ee-a
e23086d6251/contact-flow/2649a757-5612-4e81-8794-56c760b16ef9"
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      "Identifier": "6992aaaf-4140-4f3f-beb5-a638d7f7d0f6",
      "Type": "UpdateContactEventHooks",
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            "ErrorType": "NoMatchingError"
          }
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    }
  ]
}
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}